

APOGEE

HOW TO CONNECT

1. **If your device already has connectivity:** Go to <https://johnstown.apogee.us> to sign in.
2. **If your device does not have any connectivity like your PC or MAC:** When connecting for the first time, go to your wireless settings and connect to “MyResNet Start Here”. This will automatically take you to the online portal (<https://johnstown.apogee.us>) where you can sign in.
3. **Once you are on portal <https://johnstown.apogee.us>:**
 - a. Sign in using your Pitt credentials
 - b. A pop up will show your wi-fi password
 - c. You can also sign back in and click on “show wi-fi password” under Add Devices Tab. You can also change your wi-fi password here to something **unique**.
 - d. You will use this Wi-Fi password to connect your devices to the network.
4. **Connect to the Network**
 - a. Navigate to the wireless settings on each device
 - b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
 - c. Enter your **Wi-Fi password** when prompted to connect
 - d. Enable the “auto-join” feature

Helpful Tips:

1. **MyResNet-5G:** Connect to MyResnet-5G for the fastest WiFi connection. This should be your default setting.
2. **MyResnet Start Here:** Forget this network once you have created your account.

NEED SOME HELP?

If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (866) 423-4564
- Email support@apogee.us
- Chat live at <https://johnstown.apogee.us>

If you need to access your account at any time, visit <https://johnstown.apogee.us> and sign in.