HOW TO CONNECT

1. **If your device already has connectivity:** Go to [https://johnstown.apogee.us](https://johnstown.apogee.us) to sign in.

2. **If your device does not have any connectivity like your PC or MAC:** When connecting for the first time, go to your wireless settings and connect to “MyResNet Start Here”. This will automatically take you to the online portal ([https://johnstown.apogee.us](https://johnstown.apogee.us)) where you can sign in.

3. **Once you are on portal** [https://johnstown.apogee.us](https://johnstown.apogee.us):
   a. Sign in using your Pitt credentials
   b. A pop up will show your wi-fi password
   c. You can also sign back in and click on “show wi-fi password” under Add Devices Tab. You can also change your wi-fi password here to something **unique**.
   d. You will use this Wi-Fi password to connect your device to the network.

4. **Connect to the Network**
   a. Navigate to the wireless settings on each device
   b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
   c. Enter your **Wi-Fi password** when prompted to connect
   d. Enable the “auto-join” feature

**Helpful Tips:**

1. **MyResNet-5G:** Connect to MyResNet-5G for the fastest WiFi connection. This should be your default setting.

2. **MyResNet Start Here:** Forget this network once you have created your account.

**NEED SOME HELP?**
If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (866) 423-4564
- Email support@apogee.us
- Chat live at [https://johnstown.apogee.us](https://johnstown.apogee.us)

*If you need to access your account at any time, visit [https://johnstown.apogee.us](https://johnstown.apogee.us) and sign in.*