

Frequently Asked Questions

Does Pitt-Johnstown provide or sell computers? No, we do not provide or sell computers to students. We do however provide recommendations on their purchase.

Do I "have to" bring my own computer? No, computers are not required at Pitt-Johnstown. Adequate, open computer labs are available for student use, some are 24-hour labs.

What software do I need to buy?

Virtually none. All students receive Microsoft Office Professional, operating system upgrades, and Anti-Virus software **free of charge** at <https://my.pitt.edu>.

Should I buy a laptop or desktop?

Your choice. A laptop provides more flexibility in your room and around campus with the option of taking work home on weekends. A desktop PC will probably last longer and provide better operating stability.

Should I buy a Windows-based or Apple PC?

The choice is yours. Most departmental labs and instructors are equipped with Windows-based PC's, but we have student labs for both. We provide all the necessary software for both platforms and support them on our network.

What are the recommended PC configurations? We recommend brand name computers (ex: Dell) as they generally ensure better industry-standard compatibility. Avoid bargain basement models/configurations if you plan on keeping the computer for 4 years.

What are the recommended system specs?

Minimum Intel Core i5 or AMD equivalent processor; 8 GB RAM (memory); 512 GB Hard Drive; Ethernet 10bt network card; 802.11 b/g/n wireless card (for laptops); 13"-15" display screen (laptops); 20-24" monitor (desktops). More info can be found at: <https://www.technology.pitt.edu/help-desk/how-to-documents/buying-new-computer>

Are there other computer deals or discounts? Online web sites and vendor flyers often contain back to school specials with great pricing on PC's.

What about Google Chromebooks?

Chromebooks may work with Pitt software and services but are not officially supported.



PJIT Directory

UPJ IT Help Desk

814.269.PJIT (7548)

<http://www.upj.pitt.edu/PJIThelp>

Text PJIT to 814.886.1600

Pitt Oakland IT Help Desk

412.624.4357

Technology Support Center

228 Blackington Hall

814.269.7548

Information Systems

G27 Owen Library

814.269.7020

Technical Services

G7 Owen Library

814.269.7020

Printing Services

G12 Owen Library

814.269.7096

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Pitt-Johnstown Information Technology



Student Computer Purchase Recommendations

Pitt-Johnstown participates in programs with Apple and Dell that offer students discounted prices on all personally configured computers. View and order these and other computers at:

<http://www.pitt.edu/computer-discounts>

www.upj.pitt.edu/IT

Pre-configured PC Pricing

The following computers are recommended buyer-configurable systems. These machines are models that meet specifications for the residential network.

Primary differences include processor speed, memory, hard drive size, graphics card and warranty.

You would configure and buy these PC's at: <http://www.pitt.edu/computer-discounts> The Pitt-Dell membership discount ID is: US126277402

They are configured with minimal software because students are eligible for free software at the Software Download Service at <https://my.pitt.edu>

Entry Level

Dell Inspiron 15 5000

\$529.99



- 7th Generation Intel® Core™ i5-7200U Processor (3MB Cache, up to 3.1 GHz)
- Windows 10 Home 64-bit English
- 8GB 8GBx1 DDR4 2400MHz Single Channel
- 1TB 5400 rpm Hard Drive
- 15.6-inch FHD (1920 x 1080) Anti-glare LED-Backlit Display
- Intel® HD graphics 620 with shared graphics memory
- 802.11ac+Bluetooth 4.1, Dual Band 2.4&5 GHz, 1x1
- 1 Year Hardware Warranty with Onsite/In-Home Service after Remote Diagnosis

Better

Dell laptop - New Inspiron 15 5000 AMD

\$948.99

- AMD Ryzen 7 3700U Mobile Processor with Radeon Vega 10 Graphics
- Windows 10 Home 64-bit English
- 16GB, 8Gx2, DDR4, 2400MHz
- 512GB M.2 PCIe NVMe Solid State Drive
- 15.6-inch FHD (1920 x 1080) Anti-glare LED Backlit Non-touch Narrow Border WVA Display
- 802.11ac + Bluetooth 4.1, Dual Band 2.4&5 GHz, 1x1
- 1 Year ProSupport with Next Business Day Onsite Service

Better

Dell convertible tablet

New Inspiron 15 5000 2-in-1

\$819.99



- 8th Generation Intel® Core™ i5-8265U Processor (6MB Cache, up to 3.9 GHz)
- Windows 10 Home 64-bit English
- 8GB, 1x8GB, DDR4, 2666MHz
- 512GB M.2 PCIe NVMe Solid State Drive
- Intel® UHD Graphics 620
- 15.6-inch FHD (1920 x 1080) IPS LED-Backlit Touch Display
- 802.11ac 2x2 WiFi and Bluetooth
- 1 Year Premium Support

Engineer/Computer Science

Dell XPS 15

\$1,579.99

- 8th Generation Intel® Core™ i7-8750H Processor (9M Cache)
- Windows 10 Home 64-bit English
- 16GB 2x8GB DDR4-2666MHz
- M.2 512GB 2280 PCIe Solid State Drive
- NVIDIA® GeForce® GTX 1050Ti 4GB GDDR5
- 15.6" 4K Ultra HD 3840 x 2160 InfinityEdge Anti-Reflective Touch IPS100% AdobeRGB display
- Killer 1535 802.11ac 2x2 WiFi and Bluetooth 4.2
- 1 Year Premium Support

Apple MacBook Pro 13"

\$1,449.00



- 2.3GHz dual-core 7th-generation
- Intel Core i5 processor
- 8GB 2133MHz LPDDR3 memory
- 256GB SSD storage
- Intel Iris Plus Graphics 640
- Two Thunderbolt 3 ports
- Backlit Keyboard - US English
- Accessory Kit
- Force Touch trackpad
- Add AppleCare+ for 13-inch MacBook Pro for \$249.00

Apple MacBook Pro 15"

\$2,599.00

- 2.3GHz 8 core 9th generation Intel Core i9 processor, Turbo Boost up to 4.8GHz
- 16GB 2400MHz DDR4 memory
- 512GB SSD storage
- Radeon Pro 560X with 4GB of GDDR5 memory
- Four Thunderbolt 3 ports
- Touch Bar and Touch ID
- Add AppleCare+ for 15-inch MacBook Pro for \$349.00

Dell: 1.800.695.8133

Apple: 1.800.692.7753